The Power of Feedback: Using Data to Tell Our Story, Generate Feedback, and Promote Improvement

Data and evidence tell a story that needs to be communicated in clear and understandable ways to be useful for the child welfare workforce. This session explores the importance of building capacity and skills to effectively communicate and consume data at all levels of the workforce and across stakeholder groups. Participants will see examples of best and innovative practices in data communication and will learn how to incorporate data visualizations as a part of feedback loops and as a mechanism to support improvements. Participants will explore how telling a story can be a part of a child welfare system's effort to create a culture of learning.

Session Resources

Collaborating to Collect and Use Data to Inform Quality Contacts
Discusses how to strengthen the collection, analysis, and use of data related to caseworker visits. This tip sheet highlights the importance of collaboration among data and information technology staff, child welfare program staff, and other key stakeholders in developing information systems that support quality contacts.

Capacity Building Center for States: Child Welfare Information Systems
Helps state and territorial child welfare programs build capacity in the use of automated child welfare information systems. Child welfare information systems are a critical tool to help support management and tracking of child welfare programs and effective delivery of services to children and families, in the collection and maintenance of data used for federal reporting, and to help measure the effectiveness of child welfare programs.